

## Covid-19 CROYDON SEND Newsletter for Families



### Explaining Coronavirus

Have you seen this social story to help explain the Coronavirus pandemic to your child? <https://carolgraysocialstories.com/wpcontent/uploads/2020/03/Pandemics-and-the-Coronavirus.pdf>

### Croydon Educational Psychologists Service

**Croydon's Educational Psychologists Service** have produced a leaflet to support the return to school for all pupils including those with SEND. It has suggestions to support issues around anxiety.



The leaflet can be found on the Local Offer site or ask your school for a copy.  
The service also offers a parental advice line:  
contact: [edpsychology@octavopartnership.org](mailto:edpsychology@octavopartnership.org)

## Speech and Language Therapy (SLT)

Routine clinic-based appointments, home visits and new assessments for education needs have temporarily been paused.

In many cases, support for children speech, language and communication needs would have been provided by teaching staff, following the advice and guidance from the speech and language team.

Contact with Therapists:

- Advice Clinics are being delivered over telephone. This is for school-aged children and parents whether or not they are already known to the service.
- You can find out when the next advice clinic and when your child's therapist is available is by calling 0208 714 2594 between 8:30am and 5pm. You can also email [CH-TR.SLTcroydonchildren@nhs.net](mailto:CH-TR.SLTcroydonchildren@nhs.net).
- Therapists have made contact with families on their caseload

## Children's Community Medical Services (Community Paediatricians)

The service has reviewed which appointments can be carried out by telephone or video conference. In some cases appointments will still be carried out face to face. The decision to carry out appointments face to face will be done on a child-by-child basis. If you have an existing appointment or are already known to the service, we will contact you if there is a change to your appointment.

Routine referrals and appointments may be delayed. Where new referrals are received by the service these are being triaged (we decide the order of treatment according to each case's circumstances and urgency).

If you need to contact the service, email us on [ch-tr.communitypaediatrics@nhs.net](mailto:ch-tr.communitypaediatrics@nhs.net). If you do not have access to email, please call 02084013982 option 1.

## Parents in Partnership (PiP)

During this time, Parents in Partnership is still operating a family support service. They have currently stopped providing face to face services for parents and carers but are offering support via phone and email.

Please contact PiP by email and not by phone in the first instance at [office@pipcroydon.com](mailto:office@pipcroydon.com). You will receive a call back.

We can also attend virtual meetings where possible - for example video meetings or phone meetings - to support parents and carers.

### **Making referrals:**

These can be made by email, including relevant contact details or by using the online form at [www.pipcroydon.com](http://www.pipcroydon.com). You'll find it under 'Contact Us'. Parents and carers can also refer themselves this way. A referral does not need to be made by a professional.

## Croydon SENDIAS Service

SENDIAS continues to operate during this period of Covid-19. During the school holiday we will have a lower staffing level however; we will look forward to continue to answer your queries during this unusual time. We will endeavour to respond to all your queries within two working days. The best way to contact us is by e-mail: [croydon@kids.org.uk](mailto:croydon@kids.org.uk) or leave a message on 07469155943.

We provide information and advice about SEND provision for your child including,

- SEND support available in early years, schools and post 16 provision settings
- Education, Health and Care plans
- Understanding professional reports
- Understand and applying the law and local policy related to SEND

Our Friday SEND Drop In's continue to support parents virtually term time only. To find more about them contact: [Aurelija.mulier@kids.org.uk](mailto:Aurelija.mulier@kids.org.uk)